

MultiLINE^{ISDN Combi}

ISDN fixed-network access and Bluewin Dial up + Service Package Gold all in one.

MultiLINE^{ISDN Combi} is the complete access kit for telephone and Internet. It comprises all MultiLINE^{ISDN} and Bluewin Dial up + Service Package Gold. And at a lower price: just CHF 49.00 instead of CHF 58.00 per month.

MultiLINE^{ISDN Combi} brings you the best in communications.

You get a high-performance ISDN access and an Internet provider offering first-class surfing. MultiLINE^{ISDN Combi} lets you do two things simultaneously: phoning and faxing, phoning and surfing, surfing and faxing, sending data and phoning or surfing at double speed via channel bundling. This means the various communications technologies can be used simultaneously rather than consecutively. MultiLINE^{ISDN Combi} also includes all basic services.

Who needs MultiLINE^{ISDN Combi} ?

Residential customers requiring a modern, cost-effective means of communication and all **businesses** such as legal or medical practices, commercial enterprises, retail businesses, communications agencies, self-employed persons, etc.

Swisscom MultiLINE^{ISDN} Fixed Network Access

with

- 2 x 64 kbit/s lines available simultaneously (user channels)
- 3 numbers (Multiple Subscriber Numbers)
- Analogue interface, e.g. for fax machine or analogue telephone
- Capacity for up to 8 terminals (e.g. several telephones, a fax machine, PC and modem)

One-time activation charge: CHF 43.–

Installation charge: Your local Swisscom partner (electrical engineer) would be happy to make you an offer.

Everything the Swisscom MultiLINE^{ISDN} Fixed Network Access has to offer:

Services while you are at home

- Call Completion to Busy Subscriber
- Call Waiting
- Three Party Service
- Call Hold
- Outgoing Call Barring to Erotic Numbers
- Terminal Portability
- Multiple Subscriber Numbers
- Call Deflection
- User-to-User Signalling

Services while you are not at home

- Call Forwarding Direct
- Call Forwarding No Reply
- Call Forwarding Busy
- Combox (answering service)

Identification settings

- Calling Line Identification Presentation
- Connected Line Identification Presentation
- Calling Line Identification Restriction (per call)
- Rejection of Anonymous Calls

Advice of Charge

- Advice of charge during the call
- Itemised statement (on request)

Service and Support

- Entry in the telephone directory and one free copy of the directory
- Fault reporting accepted 7 x 24 hours
- Access to service and emergency numbers

Useful Optional Extras

- Call Forwarding Fixed
- Calling Line Identification Restriction (as a permanent function): free of charge
- Connected Line Identification Restriction (as a permanent function): free of charge
- Rejection of Reverse-Charge Calls: CHF 3.00 per month**
- 5 Multiple Subscriber Numbers: CHF 10.80 per month* (2 additional numbers)
- 10 Multiple Subscriber Numbers: CHF 20.90 per month* (7 additional numbers)
- SMS on the fixed network
- ETV® Online (electronic telephone directory)
- Various barring sets

* One-time service charge CHF 21.55
(Subsequent reduction or extension of telephone numbers)

** One-time service charge CHF 18.00

swisscom **fixnet**

Simply in touch.

Bluewin Dial up + Services Package Gold Internet access

with

- ISDN connection up to 64 kbit/s (HDLC)
- Channel bundling up to 128 kbit/s (HDLC, MLPPP)
- Dial-in via 0840 840 111 at Swisscom surfing rate, from CHF 0.70 per hour

Everything that a Bluewin Dial up + Services Package Gold Internet access has to offer:

5 e-mail addresses

- @bluewin.ch and/or bluemail.ch
- Worldwide access from any Internet enabled computer

WebMail and POP 3 access

- 30 MB memory per address
- Send and receive e-mails securely (SSL)
- E-mail forwarding (by SMS also)

Virus/spam filter

- State-of-the-art virus and spam filter for all e-mail addresses

Bluewin address book

- Including 1000 entries
- Allows synchronizing the data with common e-mail programs (Outlook etc.).

Message center

- Exchange messages in realtime (Instant messaging)

Technical support

- Helpline offered at Swisscom Fixnet standard rate, 7 days a week (for details: see application booklet)

SMS traffic

- 50 free SMS a month
- Send and receive SMS messages via computer (SMS-Box)
- E-mail forwarding by SMS

Private homepage

- Free 20 MB Memory for your own website

Online directory

- ETV (electronic telephone directory) including 200 free inquiries per month in the updated Swisscom Directories

Firewall

- Protects against vicious attacks from the Internet

Photo services

- Manage and process digital photographs online and present them in a picture album at your personal Internet address
- including 400 MB memory

Terms and Conditions

- *MultiLINE^{ISDN Combi}* is a combined offering at a special-offer price. This offer may not be used in conjunction with other special offers (e.g. Bluewin special offers for a limited period of time).
- *MultiLINE^{ISDN Combi}* subscription charges will start to be calculated following receipt and registration of your application. Written confirmation of the contract will be sent by post under separate cover.
- Swisscom Fixnet reserves the right to make changes to individual *MultiLINE^{ISDN Combi}* components. You will be informed of any changes in advance and given the opportunity to withdraw from the contract.
- *The client can cancel MultiLINE^{ISDN Combi} at any time.* Any services you decide to keep will then be charged at the normal rate. Your *MultiLINE^{ISDN Combi}* subscription will be cancelled automatically if you cancel MultiLINE^{ISDN} and/or Bluewin Dial up + Services Package Gold.
- MultiLINE^{ISDN} is available exclusively to Swisscom customers who do not have carrier pre-selection (CPS) with another telecommunications provider. The installation of carrier preselection automatically results in the termination of *MultiLINE^{ISDN Combi}*. The individual services will then be charged at the normal rate.
- The minimum contract periods for the individual *MultiLINE^{ISDN Combi}* components apply:
MultiLINE^{ISDN}: 6 months, Bluewin Dial up: 12 months, Service Package Gold - Termination period: 30 days to the end of the month.
- Swisscom Fixnet Ltd. General Terms and Conditions apply.

If you'd like further advice, simply call our toll-free number on 0800 851 851, call in at your local Swisscom Shop or Swisscom partner, or pay a visit to our website at www.swisscom-fixnet.ch.